ID Verification

Verify Customer IDs in Real Time

Identity fraud is an issue many organizations must combat. The challenge of today’s organizations is to create a seamless ID verification process while reducing transaction friction and deterring fraud.

Jumio’s AI-powered ID Verification allows businesses to establish the genuine identity of their users by verifying government-issued IDs in real time. Jumio’s advanced technologies detect manipulations of ID images, content (name, address, date of birth, etc.) and face photo replacements.

1. Acquisition
Captures front and back of ID documents using cutting-edge technologies to get best possible image quality.

2. Extraction
Data is automatically extracted from ID documents to definitively assess their authenticity.

3. Verification
Computer vision, machine learning and informed AI are used together to verify the ID in real time.

Product Highlights

- Catch fake IDs and prevent fraud while simplifying the experience for your good users
- Omnichannel verification
- 100% data extraction accuracy
- Meet KYC/AML requirements and country-specific regulations
- Incorporate into your existing processes via desktop, mobile, and/or API
- Eliminate manual ID verification processes
- Accelerate customer onboarding and transactions
- Simplify the user experience without compromising security
The Case for ID Verification

Seamless Customer Experience
Automated solutions have a hard time capturing low quality ID images. As a result, good customers are turned away when their ID photos are blurry or poorly lit.

Jumio is easy to use and backed by ID experts who can step in and validate an ID in real time to preserve the customer experience.

Reduce Fraud Exposure
Advanced solutions often don’t have the intelligence to find and decode enhanced security features embedded within government-issued IDs.

Jumio uses the latest technology to quickly determine if an ID is authentic or if it has been doctored.

Convert Good Customers
Too many solutions will incorrectly flag an ID as invalid without providing a rationale.

Jumio delivers actionable reason codes indicating why an ID was rejected so your customers can course correct.

More to Appreciate
- Supports more than 3,500 government-issued ID types across 200 countries and territories
- Channel agnostic (desktop, mobile, API)
- Supports non-Latin character documents
- Fast and simple user experience
- Fully customizable to align with your corporate UI/UX

Use Cases
- KYC/AML compliance
- KBA replacement
- Password remediation
- Business process automation
- Online customer onboarding
- Fraud prevention
- Age verification
- Fake/fraudulent ID detection

Omnichannel Verification
- iOS
- Android
- Webcam
- API
- SMS